

**Q: My company wants to exhibit. Where do I find more details?**

We welcome you to join us! For more information on exhibiting at ASTA Global Live!, [please visit here](#).

**Q: I was already registered to exhibit at the in-person ASTA Global Convention event. What do I need to do?**

You are all set! Your Exhibitor Registration has been transitioned to ASTA Global Live! Please watch [this 8-minute video](#) to learn more about what you will experience.

**Q: What's included in my registration for ASTA Global Live?**

Your ASTA Global Live! registration includes the following,

- **2 ASTA Global Live! Logins**
- **4 Days of Segmented Engagement**
  - Private 1:1 Appointments
  - Dedicated Networking Sessions
  - **Small Business Network Day Networking Session**
- **Interactive Booth & Profile**
  - Virtual Booth (Customizable)
  - Live Chat Function
  - Logo and Links to Website
  - Upload Products & Documents
  - Upload Videos & Commercials in Product Theatre
  - Social Media Integration
- **Access to all keynotes, general sessions and education sessions**

**Q: I registered for the in-person ASTA Global Convention, but my company is no longer able to participate.**

Previously registered exhibitors are be offered the below options and are asked to email [exhibit@asta.org](mailto:exhibit@asta.org) to complete the process by **July 11, 2020**.

1. Receive a credit towards ASTA Marketing or a future event.
2. Receive a full refund and miss out on networking with thousands of ASTA advisors.

**Q: What should I do if I reserved a hotel room?**

If you've registered for ASTA Global Convention and reserved a room at the Washington Hilton, your hotel reservation will be automatically canceled through the hotel. You will receive a cancellation email from the property directly. If you made reservations at another property, you must cancel with the property directly, and you may be subject to fees from that property.

**Q: I have already made my travel arrangements. What do I do about these tickets or fees?**

Please refer to the airline carrier and/or train ticket policies regarding any cancellation fees associated with your flight. ASTA is not responsible, nor can we inter-or supersede any policies or practices of transportation authorities.